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August 2003

A Word From Your Secretary

Your Secretary of the Board of Directors is back to serve the Board physically even though I remained active via the Internet and the Telephone during my recent illness.

Following is an update on the Annual General Meeting held on June 11th 2003:

The rescheduled Annual General Meeting was called to order at 10.15 a.m. on June 11th 2003 by the Chairman of the Casa del Mar Beach Resort Cooperative Association Mr. John Merryweather. In attendance were Arne Hagglund, Vice Chairman, Gilbert Berlinski, Secretary, Jerry Kennedy, Treasurer, and Angel Bermudez, Board Member, Andy Osbourne, Chairman of the Supervisory Board, Aisa van der Biezen, Resort Manager and Anoushka Maduro, Executive Assistant.

There were 1115 proxies received and with 27 members present who had not yet voted, the total number of shares represented at the meeting was 1142 and the results of the agenda points voted upon by the members were as follows:

Agenda point #1:

The Minutes of the Annual General Meeting for 2002 was approved with votes of 1092 "for", 13 "against" and there were 37 "abstentions". Total 1142.

Agenda point #2:

The financial statements for the fiscal year ended

October 31st 2002 were approved. 1088 proxies voted in favour, there were 16 proxies voting against and 38 abstentions. Total 1142

Agenda point #3:

The budget for the fiscal year November 1st 2003 to October 31st 2004 was approved with the following results: 1073 in favour, 26 voted against and there were 43 abstentions. Total 1142

Mr. Andy Osbourne, Chairman of the Supervisory Board will look for other alternatives for the printing of the Convocation in order to have it mailed to the Members more quickly.

We are eagerly awaiting the opening of our new Calypso Restaurant which will bring a new, fresh dimension to the Food & Beverage aspect of your Resort Casa Del Mar.

In closing, I will be eternally grateful to all the members, friends and family with their messages of healing and prayers, their kind words, deeds of friendship and affection which all helped to speed my recovery. My family and I will never forget this and I wish you all a nice summer and God Bless you all.

Gilbert Berlinski

RESORT UPDATE

- When the present inventory expires, we will discontinue placing shampoo and conditioner in the units. We have discovered that these items are subject to many personal preferences and, as the vast majority of our members bring their own anyway, we have taken the decision to use these funds elsewhere.
- Once again, we would like to encourage our Members to donate any books and magazines which they have already read to our Swap Library. We also would like to remind our members to return any borrowed books to the library after they finished reading them.
- We know we cannot obligate anyone to refrain from smoking in the suites, but we are once again asking our members' co-operation and consideration for fellow owners who share occupancy of the suite. We are facing an unpleasant situation with the smell of smoke, which penetrates in the whole room causing an inconvenience to the members occupying the suite. Please make use of the patio for smoking and keep the interior of the room free of smoke. On behalf on the non-smokers, a BIG THANK YOU!! We really appreciate your consideration in this regard.
- Our refurbished Food and Beverage facility will officially open by September 1st 2003. The name chosen was Calypso which is West Indian and conjures up images of colour, music, happiness and rhythm. The concessionaires RIKAFA, comprising Ricardo, Karel and Fashad, promise to deliver a product that is commensurate with the excellent physical surroundings. With this project behind us, we are now moving on to the multi-purpose building and the redesigned parking lot.
- Casa del Mar will manage its own Activities department from November 2003 and we look forward to offering you more activities around our Resort.
- The billing for Club Dues is on the way and once again, we are proud to announce that we were able to keep the

fees at the same level for the fifth consecutive year. The due date is October 31st and we encourage you to pay on time to avoid any penalties and also to ensure that the Resort has the funds to operate efficiently.

- The Gym now boasts new equipment for your enjoyment on your visits to your Caribbean getaway.
- In the Ambassador suites, the locks have been replaced with a card system, we have replaced the stoves and, in response to a suggestion from some of our members, we are completing the placing of privacy blinds to the glass windows of the bedrooms.
- The replacement of fabric in both the Presidential and Ambassador suites is complete and we thank you for your patience and cooperation during the course of this project.
- We have built a wooden deck to one of the chickees on the beach which provides wheelchair access for our handicapped members and we are asking our non-handicapped members to leave this hut for the handicapped members.
- Since last December, we introduced a system for the members to advise us if they want their bed linen and towels changed. Many of our Members are cooperating by following the procedures indicated on the card provided and this is assisting our efforts at energy conservation.
- In order to better service our units and bearing in mind that the vast majority of the members have already departed, effective November 1st 2003, the check out time will be changed to 11:00 a.m.
- In Safety and Security issues, the Resort will be purchasing a defibrillator and have organized training sessions for some employees. We have also bought oxygen tanks for the gym for cases of emergency.

We are aware that not all of you have personal access to computers but through a friend or a family member, if you have the opportunity, you can check our website at www.casadelmar-aruba.com and keep abreast of developments at the Resort via the monthly update on the Manager's Page.

ARUBA TIMESHARE ASSOCIATION (ATSA) AFFAIRS

Legislation:

ATSA worked on draft legislation which has been presented to Parliament to legally regulate the orderly progression of our industry and protect the good image that Aruba has enjoyed up to the present.

Annual Evaluation of the Resorts:

In order to maintain the high standards of our Resorts and to compare our performance with regional and worldwide operating standards, ATSA has initiated an annual evaluation of all the non-AHATA affiliated timeshare Resorts. The process will be conducted by an organization recognized in timeshare evaluation circles and we look forward to sharing the results with you.

Safety and Security:

Year after year, the safety and security aspect of Aruba is listed as one of its key elements and undoubtedly has been one of the main reasons for the steady growth and success of the timeshare industry on the island. We are not prepared to take this for granted and although there are no danger signs on the horizon at present, we want to ensure that we do everything possible to continue this feature. Consequently, the Police and the Resorts have combined efforts to combat any petty crime and the results have been very positive to date.

UPCOMING ACTIVITIES FOR THE REST OF THE YEAR

AUGUST 2003

August 19 Symphony of the Americas.

World-renowned maestro James Brooks-Bruzzese will direct the famous Mendelson Chamber Orchestra from Hungary.

August 24–26 Aruba International Pro-Am Golf Tournament.

SEPTEMBER 2003

September 7–14 Latin American Tennis Club Challenge Cup

September 10–11 BMW Golf Tournament

OCTOBER 2003

October 10–11 Aruba Music Festival featuring world known R&B, Rock & Roll and Latin musicians together. For ticket information or to learn more about the Music Festival, call 1-800-TO-ARUBA or visit www.aruba.com

October 25–26 International Deep Sea Fishing Tournament

NOVEMBER 2003

November 7–15 Aruba International Catamaran Regatta

TRAVEL NEWS

US Airways confirmed that they will commence Saturday service from Boston to Aruba effective February 14th 2004. On this same date, they will launch a second Saturday flight from Charlotte to Aruba which feeds into the US Airways system from over 100 cities.

From our members, we were asked to share the following email contact with you as a possibility for competitive airfares:

www.cheapcaribbean.com

www.hotwire.com

www.applevacations.com

In your checking around, remember to try the travel divisions of RCI and Interval International – depending on which one you may be affiliated to.

We are still awaiting word of when Royal Aruba Air will commence scheduled operations between Fort Lauderdale and Aruba and we will inform you immediately.